



Anchor's Point Owners Update - November 12, 2024

Cable Television Update:

As you know, Mediacom has converted their Cable Television signal to an encryption format. This has greatly reduced the number of channels available to your unit.

We just learned that Mediacom (finally) has the devices necessary to deliver the encrypted signal to your television. This process requires a Mediacom technician to install the device, which requires access to your unit(s). Each unit will receive one device and this device must stay with the unit should the unit be sold.

Installation is scheduled to begin on Thursday; November 14th.

Board Member Ray Loehr is at Anchor's Point and will be able to access your unit with the Key Code you have provided to the association. By going door-to-door we can expedite the installation process and owners will not need to make their own appointments.

So:

- If you have not provided a current Key Code, please provide it now or
- If you do not want the association to enter your unit, please let us know.
 - If we cannot enter your unit you will need to make an appointment for the installation.
- If you do not want the Signal Converter installed, please let us know.
 - A Signal Converter will still be left in your unit and must stay with your unit.
- The Signal Converter will be installed on the television in your living room area, unless you tell us otherwise

Please respond only if you need to respond to the above or have another situation.

Also, the association will be provided a refund for the loss of services during this outage.

Thanks for your continued cooperation.

Your APCOA Board

Joe Golding
Jim Heimann
Ray Loehr

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