



## **Owners Update - September 24, 2024**

### **Annual Anchor's Point Membership Meeting:**

**The 2024 Annual Membership meeting is scheduled for:**

**Date:** Saturday; October, 5, 2024 at 4:00pm

**Location:** Kimberling City Methodist Church  
57 Kimberling Blvd. (Next to Rapid Roberts)  
Kimberling City, MO 65686

**The Pre-Meeting Packet has been mailed to you and available on website.**

At the meeting the Board will be interested in your opinions concerning the Walkway Railings,

A sample has been constructed on the walkway to 516 & 522.

### **Can't Attend In Person:**

Sign up for Zoom Access - Reply to request Zoom Access (Meeting information will sent prior to meeting)

Submit a Proxy Form - 2024 Proxy Forms may be downloaded from the website

### **MediaCom Cable Television Upgrade:**

Last month we notified you that MediaCom would be upgrading their Cable Television Service to an encrypted signal between October and the end of the year.

Unfortunately what we were told was not accurate. The MediaCom implementation of encrypted service actually started on September 13th with the encryption signal being implemented on a number of channels; such as, the History Channel.

**What this means to you:**

If your television is connected to a Cable Box, you have no problem. The Cable Box will convert the encrypted signal and the History Channel and other encrypted channels will be shown as always.

If your television is connected to the Coax Cable coming directly from the wall, you will not be able to view the History Channel or other encrypted channels until MediaCom installs an Encryption Converter connected to your television.

Currently we do not have a date from MediaCom when these Encryption Converters will be installed.

What we have learned is that there are several phases of channels being encrypted. The last phase is the local channels which will be the end of October.

We have made several inquires to MediaCom stressing that the encryption implementation would not take place until at least October and that there was nothing said about any interruption of service. Especially if the interruption of service extends weeks or months.

Having talked to the MediaCom encryption team and our sales representative there is nothing that can be done to restore service on those encrypted channels until the encryption converters are installed.

We have requested expedited installation of the converters at Anchor's Point, however, we have not yet received a date.

When the installation does occur, MediaCom will work through the complex unit by unit. So it is imperative that we have a valid entry code to each unit. If we are unable to provide entry to your unit, you will need to schedule your own service call to have the Encryption Converter installed.

This Cable Television upgrade has no affect Internet services. Therefore, viewing your television through your Smart TV or Internet Applications, or computer usage will function as usual.

We will continue to keep you posted.

**Your APCOA Board**

Joe Golding  
Jim Heimann  
Ray Loehr

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