

April 2014 Newsletter

First Quarter Changes:

The board has attempted on numerous occasions to communicate with KI/Table Rock Resort to discuss common concerns. Unfortunately KI/TRR has not responded to our letters and messages. As mentioned at the Annual Membership Meeting, the board has made great strides to become independent from KI/TRR by signing APCOA contracts directly with service providers. We realize that there are issues that need resolution and we will continue our efforts to reach out to the new management to address these concerns.

Accounting Service – New Address

This is the first Quarterly Maintenance Fee being sent from Berman CPA. If you notice any erroneous information, please let us know. Additionally, please return your remittance to our new address: P.O. Box **843** Kimberling City, MO 65686

Telephone Service

As previously announced, Telephone Service has been terminated in Anchor's Point units. Emergency Service information is available from the APCOA website Emergency Services, at the Front Desk, or by request.

Cable Television Service

The association has now contracted directly with MediaCom for Cable Television Service. Previously, the APCOA was included under the Kimberling Inn Contract and paid Kimberling Inn for cable television service. Under the new contract with MediaCom there are no changes in television service. As with Internet Service, Cable Television Support is also provided through the MediaCom Business Support Center at (800) 379-7412. The Cable TV Support information is available on our website Services & Support page Internet & Cable TV Instructions & Support document.

Additionally, if you want to add additional premium services or movie channels for your unit, you may add those services through the Business Support Center. Since basic cable service is already provided by the APCOA, you will only be charged for the additional services you request. These additional services will be billed directly to you from MediaCom.

Web Site:

The board has acquired the Internet Domain Name of **AnchorsPointCOA.org** and has launched the website. The website is designed to provide information to owners and visitors to our site. Please check it out and let us know what you think. If you are looking for additional content, or see information that might need clarification or correction, please let us know. If you have content or photos to contribute, please e-mail them to us. This is your website, so let us know what you would like to see.

To improve communication with owners and to remove personal e-mail accounts, the board now has a new e-mail address: apcoaboard@anchorspointcoa.org. You may also contact us through the website Contact page.

This new e-address will formalize association communication by directing correspondence to an APCOA address rather than an individual board member address. Messages sent to this address are sent to all board members.

Kimberling City Center Parking Lot:

The Kimberling City Center parking lot has begun. Table Rock Lake Water Quality organization has acquired the funding grants and is managing the project. A description of the project and drawings are available at their website: trlwq.org.

Per the TRLWQ organization, the project is scheduled for completion in May and there will be no disruption in access to Anchor's Point.

Contact Information:

We welcome your ideas, suggestions, and comments about what you would like to see in the Quarterly Newsletter or on our website. So if there is a topic you would like to hear about, information you would like to know, something to contribute, or direct a comment to your Board of Managers, please contact us.

All correspondence to the Board of Managers or any APCOA business should be directed to:

Board of Mangers:

E-Mail: APCOAboard@anchorspointcoa.org Website: anchorspointcoa.org

By Mail: APCOA Lisa Copeland

P.O.Box 843 Everett Isaacs
Kimberling City, MO 65686 Ray Loehr